

OUTLINE OF LECTURES
FOR SUPERVISORS

It probably comes as no surprise to you that there is increasing interest among senior Agency officials in improving the quality of supervision in the Agency. We are becoming directly involved in two specific programs for doing something about it--the first I mentioned to you a few months ago: that is a project that OTR is undertaking to produce some films on supervision as part of the production schedule for next year. We have been working with [REDACTED] on this and have given him some ideas about the general coverage we believe we should undertake on the first series.

More recently, [REDACTED] has visited us about a program which Mr. Kirkpatrick is interested in--this would involve a lecture or series of lectures to brief supervisors about their personnel management responsibilities and tell them the things which we believe they should know about various personnel programs. It is also intended that this series cover medical and security matters as they relate to the supervisors' personnel management responsibilities.

I believe that both of these programs can be merged. We can perhaps get off to an earlier start with the lectures and then use the films in the lecture program as they become available--now, I am probably talking about what would happen in a few years. To get back to our immediate problem and the one which I wanted to take up with you today: we have been asked to produce an outline or list of the topics we believe should be covered in a lecture session which would be given in the fairly near future for all headquarters supervisors. The plan is to hold these sessions in the auditorium and to give one for DD/I supervisors, one for DD/P, one for DD/S, etc. To an extent, I believe we could vary the program slightly for the audience but the basic purpose is to inform all supervisors about their key responsibilities and the programs and services

Approved For Release 2001/07/31 : CIA-RDP80-01826R000300120059-6

available to assist them.

To give you an idea of the approach we are considering at present, we are thinking of four basic categories of material:

1. Off-job problems of employees
2. On-job problems of employees

(The focus of these first two groupings is the employee as an individual.)

The second grouping is concerned with the employee as a worker and it includes:

3. Performance - how to stimulate good performance, how to evaluate performance, how to discuss deficiencies with employees and help them to improve their performance, how to give appropriate recognition for a job well done, etc.
4. Development - What are the individual's talents and how can he be given an opportunity to grow in his present job. Have his major or strongest qualifications and skills been identified? What training does he need? How does the ~~counsel~~ supervisor ~~handle~~ the employee who has "topped out"?

After we work with this material some more, we may abandon this particular outline so don't feel obliged to take it down or try to follow it in making your suggestions.

I would like to ask each of you to give us your ideas about the particular functions or activities which you supervise that you think ought to be covered in the lecture outline. You are not prohibited from crossing functional lines if you want to give a more comprehensive list. We are wide open for all ideas. Your lists need not be elaborate and we are not fussy about the form in which you present them--you may jot it down on the back of an envelope if you wish.

We have promised to turn in a first draft fairly soon and I would like to have your suggestions by 18 November.